

Mold Professional's License No. (if known): _____

Mold Professional's Contractor License No. (if known): _____

Type of Business (if known): Sole Proprietor Company

Business Name: _____ Business Website: _____

Business Address: _____

City: _____ State: _____ Zip Code: _____

How did you hear about the Mold Professional? TV Print Website Radio Other: _____

Have you complained to the business? Yes No

If the answer is yes, how did you communicate your complaint?

 E-mail Phone In Person Letter Other: _____

Did you sign a contract/proposal with the Mold Professional to perform the work?

 Yes - **Please provide a copy of the contract/proposal.** No

Was any plan or work plan provided to you by the mold professional?

 Yes - **Please attach a copy of the plan/work plan.** No

What is the nature of your complaint(s)? Please check the appropriate box(s). If you did not see the category of your complaint(s), please check 'Other' and provide a **brief** description. You may provide a more detailed description in the next section.

 Unlicensed or expired license for company and/or worker.

 Contractor performed mold assessment and mold remediation on the same property.

 Inadequate mold assessment.

 Inadequate mold remediation.

 Abatement workers not following the Mold Remediation Work Plan.

 No or failed post-remediation clearance inspection.

 Other (Please Specify Briefly):

Where to send your complaint form and attachments:

Albany District

Counties: Albany, Clinton, Columbia, Dutchess, Essex, Fulton, Green, Montgomery, Orange, Putnam, Rockland, Rensselaer, Saratoga, Schenectady, Schoharie, Sullivan, Ulster, Warren, Washington

1220 Washington Ave., Room 166, Albany, NY 12226

Phone: (518) 457-2072

Fax: (518) 485-8054

Buffalo District

Counties: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Wayne, Wyoming, Yates

65 Court Street, Room 405, Buffalo, NY 14202

Phone: (716) 847-7126

Fax: (716) 847-7138

New York City District

Counties: Bronx, Kings, Nassau, New York, Queens, Richmond, Suffolk, Westchester

One Hudson Square, 75 Varick Street (7th Floor), New York, NY 10013

Phone: (212) 775-3532

Fax: (212) 775-3535

Syracuse District

Counties: Broome, Cayuga, Chemung, Chenengo, Cortland, Delaware, Franklin, Hamilton, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, Otsego, St. Lawrence, Schuyler, Seneca, Steuben, Tioga, Tompkins

450 S. Salina Street, Syracuse, NY 13202

Phone: (315) 479-3303

Fax: (315) 479-3333